



Appeals

Acceptable Grounds for Appeal

Candidates may lodge an appeal on the following grounds:1. Where a candidate can provide adequate evidence that their assessment was adversely affected by illness and/or other factors that they were unable (or, for valid reasons, unwilling) to divulge before the Assessor made their decision.

2. Where there is clear evidence of administrative error (e.g. omission of an assessment or mark; where someone has made an error in adding up different marks; incorrect application of any special assessment conditions or penalties that may apply to a case; incorrect application of published assessment schemes)

3. Where there is clear evidence that the assessment was not conducted in accordance with the relevant regulations.

4. Against outcomes of investigations into cheating, plagiarism or malpractice.

Unacceptable Grounds for Appeal

The following examples would not be acceptable as grounds for appeal:

1. Where the appeal challenges the Assessor's academic judgement and/or is based solely on dissatisfaction with an assessment outcome.

2. Where the complaint is frivolous or vexatious or wholly without substance or merit.

Appeals will be heard internally within GATR in the first instance. If satisfactory resolution cannot be agreed, then the documented escalation to Skills for Justice Awards and then to the Regulatory Authorities shall be utilised.

Any deficiencies in process or behaviour shall be resolved in order to prevent future recurrence. Such resolutions shall be documented as part of the Management Review.

Related Document(s):	G202 Complaints GA206 Management Review
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